

WHY LUXOUT SHADES SHIPPING & HANDLING

Shipping & Handling

We are pleased to offer \$15 fixed freight shipping on all regular UPS shippable orders within the continental US. A surcharge will be applied for oversized, L+D, rush, air or foreign shipments. For an overview of our shipping and handling process, please see below.



About Shipping

When you receive a quote, it will show you the estimated ship data. Depending on your order, you may receive multiple shipments. We will send you tracking information each time an item ships. Lead times are only estimates. While we make every effort to avoid delays in production, they do occasionally occur and are not considered grounds for cancellation.

Lead Times

Roller shades & vision shades lead times are 2-3 weeks.

- 1). There is no charge for pick ups.** Standard ground freight is our regular shipping method. Freight is \$15/shade up to 90" wide. Shades over 90" wide must be quoted.
- 2). Air freight available.** Collect freight charges will apply.
- 3). Oversized Shipping Charge.** Orders requiring LTL freight shipment or expedited freight (orders that can not or are desired to ship other than standard ground UPS) call for freight charge.
- 4). All shipments F.O.B. Richmond, VA USA.** Orders without specific shipping directions will be shipped the method deemed most suitable by LuXout. LuXout does not take responsibility for shipping delays, damages, or losses. Please inspect products upon receipt and immediately notify the shipper and make claim for damages. We are not responsible for trip charges and installation costs. Any international duties, customs fees or taxes are the buyer's responsibility.